# Scott J. Kowalewski, Ph.D. Writing \ Rhetoric \ Usability \ Digital Media

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# **Academic Appointments**

Associate Professor of Rhetoric and Professional Writing Saginaw Valley State University, University Center, MI

July 2018-Present

Assistant Professor of Rhetoric and Professional Writing Saginaw Valley State University, University Center, MI July 2013-June 2018

# Education

#### Ph.D., Rhetoric and Writing, Virginia Tech

May 2013

Dissertation: Specialized Online Publics and Rhetorical Ecologies: A Study of Civic Engagement and Natural Resource Management

Committee: Diana George (Chair), Kelly Belanger, Dànielle DeVoss, Shelli Fowler, and Carolyn Rude

M.A., Written Communication, Eastern Michigan University

June 2009

Concentration: Professional Writing

B.S., Electronic Media and Film Studies, Eastern Michigan University

Dec. 2006

Honors: Cum Laude

Minor: Environmental Biology

#### **Graduate Certificates**

Future Professoriate, Virginia Tech

May 2013

**Teaching of Writing**, Eastern Michigan University

**April 2009** 

# Research and Teaching Interests

Technical and Professional Communication
User Experience and Usability
Digital Media and Multimodality
Civic Engagement and Public Writing
Visual Rhetoric and Document Design
Program Administration and Curriculum Development



# Scholarly Activities

#### Peer-Reviewed Scholarly Articles

- Williamson, Bill and Scott J. Kowalewski. "Cultivating a Rhetoric of Advocacy for Usability Studies and User-Centered Design." *Communication Design Quarterly* 5.3. pp. 35-47. November 2017.
- Kowalewski, Scott J. and Bill Williamson. "Strategic Assessment and Usability Studies: Tracing the Evolution of Identity and Community Engagement in an Undergraduate Professional and Technical Writing Program." *Programmatic Perspectives* Vol. 8.2. pp. 96-118. October 2016.

#### **Book Chapters**

Williamson, Bill and Scott J. Kowalewski. "Teaching Usability Studies and Content Management in Technical Communication." In Tracy Bridgeford (Ed.) *Teaching Content Management in Technical and Professional Communication*. New York: Routledge, 2020. 87-107.

# **Edited Collections in Progress**

Bridgeford, Tracy, Bill Williamson, Steve Benninghoff, and Scott J. Kowalewski (Eds). We are the Stories We Tell: Reframing Professional Identity and Agency in Technical Communication. Proposal in development for late 2021/early 2022 publisher solicitation.

# **Articles in Progress**

- Kowalewski, Scott J. "Specialized Online Publics: A Framework for Natural Resources Management in Digital Discourse."
- Pass, Elizabeth, Bill Williamson, and Scott J. Kowalewski. "Getting to Universal Design through Disability Studies: Grounding Technical Communication Principles with Disability Studies Theory."

#### Conference Proceedings

"Pleading the Fifth (Outcome): Composing in Electronic Environments." with Evan Snider, Tim Lockridge, Diana George, and Paula Mathieu. WPA Conference Proceedings 2010, Philadelphia, PA. Eds. Charlie Lowe and Terra Williams. Council of Writing Program Administrators, 2011.

# **Textbook Chapters**

- "Composing in Electronic Environments: Multimodal Composing." with Tim Lockridge and Evan Snider. *Composition at Virginia Tech: Written, Spoken, and Visual Communication.* Boston: Pearson Custom Publishing, 2010. 103-122. Print.
- "Composing in Electronic Environments: Texts and Technology." with Tim Lockridge and Evan Snider. Composition at Virginia Tech: Written, Spoken, and Visual



Communication. Boston: Pearson Custom Publishing, 2010. 123-134. Print.

#### Conference Presentations

- "We Are the Stories We Tell" with Tracy Bridgeford, Bill Williamson, and Steve Benninghoff.
  Association of Teachers of Technical Writing Virtual Conference. June 2021.
- "Cultivating Advocacy through Makerspaces." Computers and Writing Conference, Greenville, NC. May 2020. Note: C&W Conference was cancelled due to the COVID-19 pandemic.
- "Preparing Twenty-First Century Communicators, Part II: Digital Video Production in Professional and Technical Writing" with Bill Williamson. Teaching and Learning Symposium. University Center, MI. February 2020.
- "Understanding Stakeholders for Academic Websites: Institutional Ethics and Designer Responsibility.' Computers and Writing Conference, East Lansing, MI. June 2019
- "Acting Out: Understanding the Role of Usability Research Centers as User Advocacy."

  Conference on College Composition and Communication, Pittsburgh, PA. March 2019
- "Teaching Usability in the TPC Curriculum: Pedagogical Strategies and Student Impact" with Steve Benninghoff, Bill Williamson, D-Jay Bidwell, Josh Maday, and Dustin Dehne. Corridors: Great Lakes Writing and Rhetoric Conference, University Center, MI. September 2018.
- "Juxtaposing Audio and Video in the Writing Classroom" with Steven Krause. Corridors: Great Lakes Writing and Rhetoric Conference, University Center, MI. September 2018.
- "Negotiating *Praxis*, *Phronesis*, and Power through Usability Research and Consulting" with Bill Williamson and Steve Benninghoff. Computers and Writing Conference. Fairfax, VA. May 2018.
- Podcasts: Rethinking the Popular Culture Phenomenon as Scholarly Activity." Far West Popular Culture Association Conference. Las Vegas, NV. February 2018.
- "Preparing Twenty-First Century Communicators: Audio Production in Professional and Technical Writing" with Bill Williamson. Teaching and Learning Symposium. University Center, MI. February 2018.
- "Shout It Out Loud: Advancing Aural Scholarship in Writing Studies." with Bill Williamson.

  Corridors: The Great Lakes Writing and Rhetoric Conference. Detroit, MI. September 2017.
- "Understanding Reader-Users, Enacting *Techne*: Technical Writing Research and Development in a Dedicated UX Facility." with Bill Williamson, Dominic Scola, and Ky Wojciechowski. Computers and Writing Conference. Findlay, OH. June 2017.
- "Writing Wants to be Participatory: Encouraging Civic Engagement through Usability Studies."



- with Bill Williamson, Brad Herzog, and Bryan Powell. WIDE-EMU Conference. Ypsilanti, MI. October 2016.
- "How Might We Effectively Teach Usability with Access to a Dedicated Research Facility?"

  Council for Programs in Technical and Scientific Communication Conference. Savannah,
  GA. October 2016. Note: CPTSC conference was cancelled due to Hurricane Matthew.
- "Articulation and Knowledge Management, Assessing Forward in TPC: Internships and Advisory Boards" with Steve Benninghoff. Conference on College Composition and Communication. Houston, TX. April 2016.
- "A Talk about Talking about Writing: Podcasting as Writing Beyond the Classroom." WIDE-EMU Conference. East Lansing, MI. October 2015.
- "Contemporary Landscapes of Usability Studies: Four Perspectives" with Jennifer Eisen, Mitchell Kloc, Breanna Miele, and Allison Sterken. Association of Professional and Technical Writers (APTW) Mini-Conference. University Center, MI. April 2014.
- "Hybrid Publics in (Free) Digital Spaces: Citizen-Government Collaborations in Natural Resource Management." WIDE-EMU Conference. Ypsilanti, MI. October 2013.
- "Writing Publics, Public Writing: Considering Online Forums as Specialized Publics in Existing Rhetorical Ecologies." Conference on College Composition and Communication. Las Vegas, NV. March 2013.
- "The Case of the Ticking Pig Bomb: Beyond Believing Environmental Policy through Online Civic Discourse." The Association of Teachers of Technical Writing Conference. Las Vegas, NV. March 2013.
- "The Vernacular Rhetorics of an Online Discussion Board: How Discourse Persuades and Constitutes Audiences at *Michigan-Sportsman.com*." Rhetoric Society of America Conference. Philadelphia, PA. May 2012.
- "Racking Focus on Digital Video Compositions: Student Perspectives and Pedagogical Implications." Computers and Writing. Raleigh, NC. May 2012.
- "Writing the Outdoors: Online Sportsmen Forums and Public Discourse." Computers and Writing. Ann Arbor, MI. May 2011.
- "The Ecology of Digital Video Compositions." Conference on College Composition and Communication. Atlanta, GA. April 2011.
- "Pleading the Fifth (Outcome): Composing in Electronic Environments—Multimodal Composition." The Council of Writing Program Administrators. Philadelphia, PA. July 2010.
- "Lights, Camera, Compose: Digital Video Compositions and Writing Studies." Computers and Writing. West Lafayette, IN. May 2010.



- "Genre, Conventions, and Strategies: Three Words for Real Writing." with Linda Adler-Kassner, John Dunn, and Evelynn Benn. Writing for Real Conference. Ypsilanti, MI. September 2008.
- "Balancing Act: Avoiding Bias and Achieving Balance in Today's Media Environments." with Eric Christensen. Eastern Michigan University Graduate Research Fair. Ypsilanti, MI. March 2008.
- "Why Twitter May Lead to World Peace' and other Musings about Open-Source Journalism." with Christine Tracy. Democracy in Our Wiki World Conference. Ypsilanti, MI. Feb. 2008.

#### **Invited Keynote**

"Connecting with the Next Generation of Students: Authentic Experiences and Stories" with Bill Williamson and J. Blake Johnson. SVSU Teaching and Learning Symposium, University Center, MI. February 2019.

# **Invited Speaker**

- "From Busted to Boosted: Reframing Plagiarism as a Teaching Opportunity." Saginaw Valley State University Center for Academic Innovation Workshop. March 19, 2021.
- "Scaffolding and Supporting Writing Assignments in the CI Course." Supporting Writing in Communication Intensive (CI) Courses Workshop Series. Saginaw Valley State University. October 2018.
- "Beyond First-Year Writing: Strategies for Students (and Faculty!)." Supporting Writing in Communication Intensive (CI) Courses Workshop Series. Saginaw Valley State University. September 2018.
- "Multimodal TLC: Threading, Layering, and Converging in Multimodal Compositions." Saginaw Valley State University First-Year Writing Faculty Workshop. August 17, 2018.
- "Applying the Formula for Motivation through Process, Feedback, and Reflection." Saginaw Valley State University Teaching Table. February 1, 2017.
- "Writing the Outdoors" ENGL 505: Rhetoric of Science and Technology, Prof. J.S. Dunn, Eastern Michigan University. November 30, 2016.
- "Vernacular Rhetoric and Civic Action." ENGL 6334: Rhetoric and Society, Prof. Diana George, Virginia Tech. March 5, 2015.
- "Advocacy Rhetoric in the Public Sphere: A Look at Michigan's Feral Swine Issue." ENGL 310: Writing and Civic Literacy, Prof. J.S. Dunn, Eastern Michigan University. March 20, 2014.
- "Writing in Electronic Environments" with Tim Lockridge. Teaching to the Outcomes Workshop Series, Virginia Tech Composition Program. October 2010.



#### **Poster Presentations**

"Seeing the Matrix: Visualizing Networks of Theory and Practice in TPC Pedagogy" with Steve Benninghoff. Conference on College Composition and Communication. Tampa, FL. March 2015.

# **National Workshop Presentations**

- "Content Management Workshop: Part I" with Tracy Bridgeford, Stuart Whittemore, Donna Kain, and Bill Williamson. Council of Programs in Technical and Scientific Communication Conference. Minneapolis, MN. October 2018.
- "Cultivating New TPC Instructors: A Heuristic-based Technical & Professional Writing Pedagogy Workshop" with Steve Benninghoff, Bill Williamson, and Teena Carnegie. Conference on College Composition and Communication. Portland, OR. March 2017.
- "A Technical and Professional Writing Pedagogy Workshop: The Risk and Reward of Teaching Result-Oriented Invention and Heuristic Design Process." with Steve Benninghoff and Kathryn Northcutt. Conference on College Composition and Communication. Tampa, FL. March 2015.

# **Funded Grant Activity**

- "Creating a Makerspace within the Center for Experience Research and Design (CERD)" with Bill Williamson. Submitted to the Department Innovation Grant Fund. March 2019. Status: Awarded **\$5,000**.
- "Dow Visiting Scholar: Elizabeth Wardle" with Emily Beard-Bohn and Sherrin Frances. Submitted to the Dow Visiting Scholar and Artist Grant Fund. March 2019. Status: Awarded \$4,528.
- "Preparing Twenty-First Century Communicators, Part II: Digital Video Production in Professional and Technical Writing" with Bill Williamson. Submitted to the Herbert H. and Grace A. Dow Academic Development Fund. February 2019. Status: Awarded \$4,224.
- "Preparing Twenty-First Century Communicators: Audio Production in Professional and Technical Writing" with Bill Williamson. Submitted to the Herbert H. and Grace A. Dow Academic Development Fund. February 2017. Status: Awarded \$4,314.

# Teaching Experience

**Associate/Assistant Professor**, Saginaw Valley State University Courses Taught

2013-Present

# Current Curriculum (Fall 2019-Present):

RPW 210: Rhetoric, Power, and Culture (face-to-face and online sections) RPW 225: Professional Development in Professional & Technical Writing



RPW 230: Problem Solving in Professional & Technical Writing

RPW 233: Emerging Media: Information Design

RPW 245: Journalistic Writing & Research

RPW 300: Writing in the Professions (face-to-face and online sections)

RPW 304: Technical Report Writing (online) RPW 335: Instructional Writing & Design

RPW 350: Information Architecture in Professional & Technical Writing

RPW 375: Usability Studies

RPW 465: Advanced Rhetorical Theory

RPW 520: Writing in Science and Technology Contexts (online)

#### Former Curriculum (Fall 2013-Winter 2019):

RPW 260: Introduction to Professional and Technical Writing

RPW 262: Introduction to Journalism

RPW 285: Writing in Electronic Spaces (face-to-face and hybrid sections)

RPW 320: Grant and Proposal Writing

RPW 322: Instruction Writing

RPW 324: (Special Topics) Usability Research: Theory, Methods, and Practice

RPW 324: (Special Topics) User-Centered Design and Usability Studies

RPW 324: (Special Topics) Multimedia Writing

RPW 340: Writing in Community Organizations

RPW 386: Internship in Professional and Technical Communication

RPW 480: Studies in Rhetoric

RPW 481: Managing Document Design Projects

RPW 486: Internship in Professional and Technical Communication

#### **Directed Studies:**

Advanced Web Authoring and Usability Research (Summer 2019)

Advanced Web Writing and Research (Fall 2015)

Professional Writing and Ethical Social Action (Fall 2015)

Advanced Journalism (Winter 2016, Winter 2017, Winter 2018)

Advanced Editing for Publication (Winter 2016)

Advanced Usability Research (Winter 2016, Winter 2017)

User-Centered Design and Usability Studies (Winter 2016, Sp&Su 2017)

Multimedia Writing (Spring 2017)

Advanced Multimedia Writing (Spring 2017)

Professional Writing & Information Architecture (Summer 2017)

Mobile Application User Experience (Fall 2017)

Cardinal Solutions (Winter 2018)

Historical and Theoretical Approaches to Tech Comm (Winter 2018)

User Experience (UX): Theories and Scholarship (Summer 2020)

#### Honors Thesis:

Director: Gabrielle Alston. "Technical Communicators in Global Marketing:

Cultural and Communicator Influences on Marketing and Media Types in

the Modern World." Completed December 2018.

#### Master's Capstone Project:

Reader: Hope Little "O.L.L.I. Usability Report" Completed August 2015



# Graduate Teaching Assistant, Virginia Tech

2009-2013

Courses Taught:

ENGL 3764: Technical Writing ENGL 1106: Writing from Research

ENGL 1105: Introduction to College Composition

# **Adjunct Instructor**, Eastern Michigan University

Summers 2009, 2010, & 2011

Courses Taught:

ENGL 120: Reading and Writing the College Experience (4 sections)
\*All sections part of EMU's Summer Incentive Program for at-risk students.

# **Graduate Assistant**, Eastern Michigan University

2007-2009

Courses Taught:

ENGL 120: Reading and Writing the College Experience (2 sections)

\*Includes a section in EMU's Promoting Academic Survival and Success (PASS) program. A program designed to increase retention by helping first-year students transition to college

ENGL 121: Researching the Public Experience (2 sections)

# Administrative Appointments

# **Writing Program Administrator**, SVSU University Writing Program Saginaw Valley State University

2018-2021

**Co-Director**, Center for Experiential Research & Design Saginaw Valley State University

2013-2014 & 2017-Present

**Co-Director**, PTW Audio & Video Production Studios Saginaw Valley State University

2017-Present

Coordinator. Professional/Technical Writing Internship Program

2014-2016

Department of Rhetoric and Professional Writing, Saginaw Valley State University

# **Graduate Assistant to the Director of Composition**

2010-2011

Department of English, Virginia Tech

# Service and Professional Activities

#### University Service

**Chair**, University Writing Committee Saginaw Valley State University 2018-2021

Member, First-Year Writing Committee

2018-Present

Member, SVSU General Education Category 10: Written Communication Task Force

2018



Production Specialist, Redpod Podcast Saginaw Valley State University	2017-2018	
<b>Production Specialist and Editor</b> , <i>Argument without End</i> Podcast SVSU History Department Podcast	2017-2019	
Secretary, Faculty Association Executive Board Saginaw Valley State University	Sept. 2016-August 2017	
Producer & Host, TIPcasts (Teaching Innovations in Practice) Podcast	2016-2018	
Floor Representative, SVSU Faculty Association	2015-Present	
Chair, Rebecca Beeson's, Instructor of RPW, Evaluation Team	2015-2016	
Creator, "Using Audio/Video Feedback" Screencast  Create and edit screencast for using the audio and video feedback tool within the Canvas LMS. The video was featured in the October 2015 CAI newsletter.		
Presenter, Canvas Showcase  Delivered a presentation on the audio and video feedback tool wi	Sept. 2015 thin the Canvas LMS	
Presenter, Faculty Technology Showcase. Saginaw Valley State University Showcase SVSU Center for Usability/Accessibility Studies and U	•	
Member, SVSU Learning Management System Task Force Participate and make recommendation for new LMS	2014	
Participate and make recommendation for new LMS  Panelist, "Faculty Summer Institute Alumni Q&A." New Faculty Orientati		
Participate and make recommendation for new LMS  Panelist, "Faculty Summer Institute Alumni Q&A." New Faculty Orientati Saginaw Valley State University	on Aug. 2014 2017-2018	
Participate and make recommendation for new LMS  Panelist, "Faculty Summer Institute Alumni Q&A." New Faculty Orientati Saginaw Valley State University  College of Arts and Behavioral Sciences Service  Member, ABS Graduate Program Committee	on Aug. 2014  2017-2018  Iniversity  2014/2015	
Participate and make recommendation for new LMS  Panelist, "Faculty Summer Institute Alumni Q&A." New Faculty Orientati Saginaw Valley State University  College of Arts and Behavioral Sciences Service  Member, ABS Graduate Program Committee College of Arts and Behavioral Sciences, Saginaw Valley State University  Member, ABS Strategic Planning Committee	2017-2018 Iniversity 2014/2015 2013 & 2014	
Participate and make recommendation for new LMS  Panelist, "Faculty Summer Institute Alumni Q&A." New Faculty Orientation Saginaw Valley State University  College of Arts and Behavioral Sciences Service  Member, ABS Graduate Program Committee College of Arts and Behavioral Sciences, Saginaw Valley State University  Member, ABS Strategic Planning Committee College of Arts and Behavioral Sciences, Saginaw Valley State University	2017-2018 Iniversity 2014/2015 2013 & 2014	
Participate and make recommendation for new LMS  Panelist, "Faculty Summer Institute Alumni Q&A." New Faculty Orientati Saginaw Valley State University  College of Arts and Behavioral Sciences Service  Member, ABS Graduate Program Committee College of Arts and Behavioral Sciences, Saginaw Valley State University  Member, ABS Strategic Planning Committee College of Arts and Behavioral Sciences, Saginaw Valley State University  Member, Unit Grant Committee College of Arts and Behavioral Sciences, Saginaw Valley State University	2017-2018 Iniversity 2014/2015 2013 & 2014	
Participate and make recommendation for new LMS  Panelist, "Faculty Summer Institute Alumni Q&A." New Faculty Orientatic Saginaw Valley State University  College of Arts and Behavioral Sciences Service  Member, ABS Graduate Program Committee College of Arts and Behavioral Sciences, Saginaw Valley State University  Member, ABS Strategic Planning Committee College of Arts and Behavioral Sciences, Saginaw Valley State University  Member, Unit Grant Committee College of Arts and Behavioral Sciences, Saginaw Valley State University  Department Service	2017-2018 Iniversity 2014/2015 Iniversity 2013 & 2014 Iniversity	



Faculty Advisor, Cardinal Solutions

2016-2018

Participate in interdisciplinary, collaborative service-learning group.

RPW Representative, Standish-Sterling High School Career Day

2016 & 2017

Faculty Co-Leader, Usability Research Team

Jan. 2016-Present

Co-creator and co-leader of student, faculty, and alumni research group.

**Contributor**, RPW Recruitment and Programmatic Growth

2015-Present

Participate in a number of on-going activities that help to promote the RPW Department, including meeting with colleagues from Delta College.

Co-Producer and Co-Host, The Technical Rapport podcast

2015-Present

Created and implemented a regular podcast series that highlights the RPW Department, its students, faculty, and alumni. Write, produce, host, and edit the podcast series.

Senior Researcher, Center for Usability Studies and Universal Design

2015-2017

Department of Rhetoric and Professional Writing, Saginaw Valley State University

**Co-Coordinator**, RPW World Usability Day Event

2015-Present

Help organization local event in conjunction with the global World Usability Day Celebration.

Interim Advisor, Association of Professional and Technical Writers (APTW) RSO

Fall 2015

**Member**, Search Committee for One-Year Temporary Full Time Instructor of RPW Spring 2015 Served on committee as Inclusion Advocate.

**RPW Representative**, SVSU Fall Open House

2013, 2014, 2015 & 2017

In addition to participating, I also created a video marketing the RPW Department.

Panelist, APTW Graduate School Panel. Saginaw Valley State University

Feb. 2014

Participate in Q&A on rhetoric and writing graduate schools for interested students.

**Editorial Team Member**, *Composition at Virginia Tech* custom textbook.

2009-2012

**Teaching Mentor**, Department of English, Virginia Tech

2009 & 2011

First-Year Writing Committee, Department of English Language & Literature

2008-2009

Member, Graduate Assistant Search Committee

2008-2009

Department of English Language & Literature, Eastern Michigan University

Discipline/Academic Service

**Secretary**, Michigan Chapter of Writing Program Administrators

2019-Present

**Regional Coordinator**, Michigan Chapter of Writing Program Administrators

2018-2019



Coordinator/Host, Corridors: Great Lakes Rhetoric and Writing Conference	2018
Reviewer, Communication Design Quarterly. Reviewer, Research in the Teaching of English	2017-Present 2012-Present
Layout Editor, Public Knowledge Journal	2012-2013
Multimedia Editor, Public Knowledge Journal	2010-2012
Community Service	
Head Coach, Youth Flag Football, Midland, MI.	Winter 2019
Volunteer, Shelterhouse Christmas Party	Dec. 2017
Head Coach, Sanford Youth League, Sanford, MI.	Spring 2016
Activity Lead, Cub Scouts Pack 3758, Plymouth Elementary, Midland, MI	March 2015

# Additional Academic Employment

#### Writing Center Appointments

#### Writing Center Coach, Virginia Tech

Summer 2012

- Provide one-on-one writing support.
- Conduct online writing consultations.

# **Summer Academy Writing Tutor**, Virginia Tech

Summer 2012

Provide one-on-one writing consultation to students in the Virginia Tech Summer Academy (VTSA), a program that helps students transition to college through early enrollment and academic support.

#### Writing Consultant, Eastern Michigan University

2007-2009

- Provide one-on-one writing consultation.
- Design and present a variety of writing workshops (please see "Writing Workshops" below).

#### Writing Tutor, Oakland Community College

Fall 2008

• Provide one-on-one writing consultation at a diverse, multicultural college.

# Writing Consultant, Holman Success Center, Eastern Michigan University Summer 2008

• Provide writing support for EMU's Summer Incentive Program (SIP), a bridge program for conditionally admitted students.

# **Academic Advising**



Academic Advisor (Grad Student), Eastern Michigan University

Jan. 2007-June 2007

Advise incoming first-year students on:

- General education requirements
- Major and minor selection
- Scheduling and coursework
- University policies and procedures

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Online/Hybrid Teaching, Saginaw Valley State University Winter 2014

Inclusion Advocacy Training, Saginaw Valley State University

January 2014

Faculty Summer Institute, Saginaw Valley State University

August 2013

# Awards and Recognitions

Finalist, Innovative Writing in Teaching Award, SVSU

2017

Outstanding Graduate Instructor of Writing, Eastern Michigan University

2009

Writing Across the Curriculum Fellowship, Eastern Michigan University

Summer 2008

Outstanding Professional Writing Graduate Student, Eastern Michigan University

2008

# Relevant Professional Experience

Marketing Writer, Online Tech, Ann Arbor, MI

May 2008-Oct. 2008

- Write, design, and edit various technical documents including white papers, data sheets, and organizational charts
- Manage company blog
- Write and edit press releases—Increased press coverage
- Update and edit company Web site—Increased Web traffic utilizing search engine optimization (SEO) strategies

Magazine Intern, Michigan Out-of-Doors (MUCC), Lansing, MI

Jan. 2007-July 2007

- Copy-edit page proofs for style and syntax
- Write original content, including the "Volunteer Spotlight" feature
- Assemble and edit "Letters to the Editor" section
- Write copy for the Web, a press kit, and a video production